INTEGRATED MODEL OF SPECIALIST OUTPATIENT (SOP) SERVICE THROUGH SURGICAL NURSE CLINIC (UROLOGY) FOR PATIENTS WITH LOWER URINARY TRACT SYMPTOMS IS A WAY TOWARD OUR FUTURE UROLOGY SERVICES

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Integrated Model of SOP Service through Nurse Clinics Pilot Programme in 10/2018
Surgical Nurse Clinic (Urology)
LUTS Assessment Clinic

- Long waiting time for 1st urology consultation, low risk LUTS case > 160 weeks.
- The new LUTS assessment clinic (IMSN-ULTB) included the pre-consultation workup services and prostate triage services.
- The urology nurses provide timely assessment, counselling and intervention to patients based on management protocols.
- The lifestyle modification and nursing intervention will have provided.
16% patients had abnormal investigations such as elevated PSA, urinary retention or urinary tracts infection were found.

The fast track appointment were arranged.

The waiting time for this patients group was shortened.
Conclusion

- IMSN can contribute the collaboration of the clinical specialists and specialty nurses to manage growing service demands.
- The LUTS assessment clinic plays a crucial role in triaging the high risk patients with abnormal findings.
- It providing fast track management of those patients and early assess to specialist care and intervention.
- It also provides the effective first line management for the patients with Lower Urinary Tract Symptoms.